



KRISTA DICKERSON

EMPLOYEE OF THE YEAR 2014

Krista joined the Transportation Department on January 28th, 2013 in the capacity of Dispatch/Driver Coach. Some of her daily responsibilities included updating late trucks, speaking with any and all drivers if necessary, locating missing products, working with Customer Service in the resolution of complaints, addressing customer inquiries pertaining to their deliveries and; possibly the most important part of her job.....keeping calm while resolving critical and non-critical issues that ALWAYS surface during the course of our normal business day. Krista easily mastered all of her responsibilities with ease....at least she certainly made it appear that way.

In addition, during the course of the day, she always managed to have the time to audit the BEST PASS invoices. And, successfully identified errors in the billing process that have resulted in credits issued to Willow Run Foods in excess of \$25,000.00; over the past 12 months. EXCELLENT WORK!

Krista was clearly capable of accepting additional responsibilities. On May 19th, 2014 she was promoted to the position of Administrative Assistant to the Vice President of Operations. Over the past few months she has demonstrated her ability to handle multiple projects, numerous requests for information, generated multiple reports on a daily basis and continues to balance several other responsibilities within our department including scheduling vacation coverage and interacting with other departments to resolve transportation and warehouse related issues. AGAIN.....EXCELLENT WORK!

In addition to her work accomplishments, Krista is genuinely a nice person. Always friendly, understanding to drivers and customers alike, and truly appears to enjoy her work here at Willow Run Foods.

Krista Dickerson is an excellent example of the highest recognition an employee can attain, she has accomplished this in a relatively short period of time as a direct result of her hard work and loyalty to our company.

CONGRATULATIONS!

Len Basso
Vice President-Operations